



# Get ready for banking system integration

May 7 – 9, 2021

We are merging the Access and Crosstown Civic banking system databases to finalize unifying our operations.

Find out more at

[cusuccess.ca](https://cusuccess.ca)





## We're merging our banking system databases on the weekend of May 7-9, 2021.

As noted in our merger plans, the last piece of the puzzle in our merger journey is integrating our systems to unify our operations.

We're working hard to minimize inconvenience to our members. However, there will be some service disruptions during integration weekend.

### WHAT YOU NEED TO KNOW:

- Online, mobile, and telephone banking will be unavailable effective 6:00 p.m. CDT on Friday, May 7 and will come back online Monday, May 10
- Members will have reduced access to ATM and POS from May 7-9

### WHAT YOU CAN DO TO PREPARE:

- Complete all online banking transactions prior to Friday, May 7
- Ensure you have other methods of payment available for the weekend of May 7-9
  - Take out cash
  - Clear credit cards as a back up method of payment

Visit [cusuccess.ca](https://www.cusuccess.ca) for integration activity timelines and project updates.